DOG RIDGE WATER SUPPLY CORPORATION 7645 FM 2410 Belton, Texas 76513

Minutes of the Board of Directors Meeting held *Monday, February 12, 2024* at 6:00 PM.

Director's present and MEETING CALLED TO ORDER AT 6:01 PM.

Mauro Cortez, President

Thomas Daugherty, Vice President

Anjela Martinez, Sec/Treasurer

Mark Mahler, Director

Larry Green, Director

OPEN FORUM:

Mr. Richard Gatto, Mr. Scott and Heidi Curtis, Mr. Dan Kirkley, Mr. Daniel and Tessy Edomwandagbon, Mrs. Holly Meyer, Michelle Cortez, Monica Leija

Mr. Richard Gatto came to speak about a leak on his property due to a contractor he hired to plant some trees. The contractor hit a water line. He questioned the line being within the easement as he was billed for the cost of the repair totaling \$1800. Members felt that the contractor should be responsible for the repair. Advised member that he is responsible for damages, but that DRW will research easement and advise him of results.

Mr. Scott and Heidi Curtis came to speak about a letter they received regarding multi-unit violation and being disconnected if the violation was not corrected. They advised that they have some frustration with the way the office staff has managed the situation. They did some research with TCEQ and the PUC about this rule and advised that they do not enforce nor tell a water supply how to run their operation. That it is up to the board of directors. They advised that it would be costly to have a second meter installed and would ask that any existing homes that were on the system before Dog Ridge started implementing this rule be grandfathered in and any new homes being built should have this rule applied to them. They asked if they could not just be given a larger meter to meet the criteria of supplying water to both homes. We advised that we research and give them an answer.

Mr. Dan Kirkley, with Hope for the Hungry, spoke about becoming a member forty-two years ago when he first built this business. He was here today about a bill that he received for using excessive water during a restriction. He advised that the office helped him resolve his issue and just wanted to stop by to compliment all involved with his issue.

Mr. Daniel and Tessy Edomwandagbon spoke about his excessive water use and being sent violation letters requiring him to pay the fines. He advised that he did not know he had a leak as he could see no visible signs on his property. He stated that he has always had high water bills and thought that was the norm. He stated that after finding the leak he advised the office and brought a receipt to show that the water line was fixed along with water heater that was also contributing to this water use. His frustration is with office staff requiring an itemized invoice and handling of his situation. This leak went on for several months during the holiday season before he discovered and repaired. Michelle spoke about this customer and advised that he was caught watering in September of last year. She pulls reports based on a certain number of gallons

used and writes up work orders for field techs to go out and check meters. He feels he should get a refund on violation fines. We advised that we will do research and advise the decision.

CONSENT ITEMS January 8, 2024

Presiding Officer

- Minutes of the Board Meeting
- Directors Report
- Financial Summary
- Monthly Bills

Motion was made to accept consent items:

Motioned by: Anjela Second: Larry Yea: 5 Nay: Zero Motion Passed

Monthly Operations Update: Matthew Perrine

We had fourteen leaks this month, with a 2.2 million gallons water loss this included flushing use. Matthew advises that we have seventy-six flush points and sixty-one dead ends to flush monthly. Phase nine as built plans have been received. Phase ten still lining up things. We only have initial plans for this phase. Stone Lake Trails no line break invoice paid yet. 1670 elevated tank- rehab completed and have pulled samples today and will pull another sample in twenty-four hours and will then open system usage. 2410 bypass is in progress. A visual inspection was done by McGuire Iron and will be furnishing us with a report. The electrical in shop addition has been completed. We are now working on plumbing. Valve excise program to start up.

Lead and Copper rule we are to discuss with Brooke Thomas with MRB Group to see if anything further is needed. The phone and camera systems were discussed and agreed to change both systems to record for 90 days. Phones will have an additional cost of \$50 per month to make this happen. The camera system is being reviewed to also record for 90 days. It was agreed that we will have a third-party handle on both systems to keep incidents in question neutral. No office staff, GM or Board of Director will have access to either and when incidents occur, we are to reach out and request footage or recordings of such incidents from InHouse or Lighthouse. Discussed and agreed that any member who is on Auto Draft will be called if their bill exceeds their set limit and will not be disconnected. Monthly reports are to be put back into board of directors' packets.

Mr. Watkins resolution on membership fee: It was agreed that he would be refunded his membership fee. Also, if a member requests copies of any document that DRW has asked them to sign then that member is given copies of such documents at no cost.

Motion to accept:

Motioned by: Thomas Second: Mark Yea: 5 Nay: Zero Motion passed.

The meeting regarding the PUC complaint was held on January 10th via a zoom meeting with Mr. Martinez, Mauro Cortez, Matthew Perrine, and Michelle Cortez. Advised PUC that a new water line within two years is in the preliminary stages to upgrade this line. He is still pushing for a water meter. Advised PUC that Mr. Martinez has sold this property, and we are now pending a resolution since the property was sold.

Nominated Thomas Daugherty as director to represent Dog Ridge Water on the Central Texas Water Supply Corp board of director's seat.

Motioned by: Mauro

Second: Thomas

Yea: 5

Nay: Zero

Motion passed.

Read Resolution of unopposed board of director position.

Motioned by: Thomas

Second: Larry

Yea:5

Nay: Zero

Motion passed.

SET DATE OF NEXT MEETING

• Board of Directors Meeting

President

March 11, 2024

ADJOURNMENT: 9:54 PM

Motioned: Thomas

Second: Mark

Mauro Cortez President, DRWS

Anjela Martinez, Seretary / Treasurer, DRWSC

SEAL