

Central Texas Water Supply Corporation

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July 29, 2025

Dear Customer,

Central Texas Water Supply Corporation is experiencing manganese in the treated water coming from our Doc Curb Water Treatment Plant. Manganese does not present public health concerns; however, it creates considerable aesthetic and operational problems for our customers. Iron and manganese are common problems associated with potable water treatment.

Central Texas Water Supply Corporation is committed to providing safe, quality water to our customers. We understand customers are concerned with colored water and may not trust their drinking water. The water is disinfected and is safe to drink.

We have signed a contract with Evoqua to provide and install a chlorine dioxide generator, perform routine maintenance, conduct efficiency testing and provide written reports to us. Evoqua will provide training for our employees. Chlorine dioxide is a proven method for oxidizing iron, manganese, and hydrogen sulfide in water. Once oxidized, these contaminants can be effectively filtered out.

Chlorine dioxide offers utilities a simple solution, without compromising regulatory compliance. Our employees are currently installing chemical lines for the chlorine dioxide. Evoqua should have our chlorine dioxide set up and in use by August 15, 2025. We look forward to improving our customer relations. Central Texas Water Supply Corporation has Superior Recognition with TCEQ. We are committed to providing safe, reliable drinking water to our customers.

Thank you,
Lee Kelley
General Manager